



## VOLUNTARY REPAIR ACTION NOTICE FOR OWNERS OF BOSCH, SIEMENS & NEFF DISHWASHERS PURCHASED BEFORE 2006

**(Dublin, Ireland – 08, April 2013)** - BSH Home Appliances today announce a voluntary repair action across the Republic of Ireland on a limited number of Bosch, Neff and Siemens dishwashers manufactured between 1999 – 2005. The affected dishwashers can, in rare occasions, pose a risk of fire due to a fault in the control panel. We still believe that the risk to customers remains low however, BSH has initiated this voluntary action as a precaution as we are committed to upholding the highest standards of quality craftsmanship and reliability in all of our brands.

Brian McMenamin, Director - Ireland, BSH Home Appliances “Although these dishwashers are between 8 – 14 years old it’s important for consumers to check their dishwashers and register their information with us so we can arrange a free of charge repair. We are putting in place a dedicated website where customers can check if they have an affected model and book a free in home repair by a certified engineer – this will be available in the next few days. In the meantime customers can call us on a Freephone number 1 800 322 222 to register their details with us.”

The fault within the control panel is a single solder point which when subjected to permanent, sustained voltage peaks can overheat and in rare cases, cause a potential for fire. The repair action will allow customers to check if they have an affected model of Bosch, Neff or Siemens dishwasher, register their details and arrange an engineer visit at a convenient time for the repair to be carried out free of charge.

BSH is the manufacturer of Bosch, Siemens and Neff home appliances and would like to reassure customers that although we believe the risk is low any customer who bought a Bosch, Siemens or Neff dishwasher before 2006 should call Freephone 1 800 322 222 to check if they have an affected model.

A list of affected models is below:

BSH Home Appliances Ltd  
Grand Union House  
Old Wolverton Road, Wolverton  
Milton Keynes MK12 5PT  
Telephone : 01908 328 500  
Fax : 01908 328 599

Registered office as above. Registered Number: 1844007 (England).

Brand	Dishwasher vib number
Bosch	SGS43C02GB
Bosch	SGS45E02GB
Bosch	SGS43A52GB
Bosch	SRS43C12GB
Bosch	SGS5342GB
Bosch	SGS43E02GB
Bosch	SGS43A12GB
Bosch	SGS45E08GB
Bosch	SRS43A02GB
Bosch	SRS4302GB
Bosch	SRS43C02GB
Bosch	SGS43E08GB
Bosch	SGS4332GB
Bosch	SRS46A02GB
Bosch	SRS43E02GB
Bosch	SRS45E02GB
Bosch	SGS53A02GB
Bosch	SGS5332GB
Bosch	SGS4442GB
Bosch	SGS43A18GB
Bosch	SGS5362GB
Bosch	SRS5602GB
Bosch	SGS8812GB
Bosch	SRS4312GB
Bosch	SGS5358GB
Bosch	SRS45E08GB
Bosch	SRS56A02GB
Bosch	SRS56A08GB
Bosch	SRS56L08GB
Bosch	SGS4468GB

Brand	Dishwasher vib number
Bosch	SRS56L02GB
Bosch	SRS8422GB
Bosch	SRS5612GB
Bosch	SGI5325GB
Bosch	SRS55L02GB
Bosch	SGS5348GB
Bosch	SGI43A25GB
Bosch	SGI56A05GB
Bosch	SGS4452GB
Bosch	SGI3302GB
Bosch	SGI43A22GB
Bosch	SGI43A26GB
Bosch	SGI5345GB
Bosch	SGI3300GB
Bosch	SRS53C02GB
Bosch	SGI3305GB
Bosch	SGI5326GB
Bosch	SGI56A06GB
Bosch	SGI5322GB
Bosch	SGI56A02GB
Bosch	SGI5342GB
Bosch	SGI5346GB
Bosch	SGI3312GB
Bosch	SGI3315GB
Bosch	SGI3316GB
Bosch	SGS45E62GB
Bosch	SGS45E68GB
Neff	S4443N6GB
Neff	S4453N1GB

Brand	Dishwasher vib number
Neff	S4443B6GB
Neff	S4456N3GB
Neff	S4443W6GB
Neff	S4453N2GB
Neff	S4433W0GB
Neff	S4433B0GB
Neff	S4433N0GB
Neff	S4456S3GB
Neff	S4453S1GB
Neff	S4433N1GB
Neff	S4456W3GB
Neff	S4453S2GB
Neff	S4453W1GB
Neff	S4433N1GB
Neff	S4433W1GB
Neff	S4453W2GB
Siemens	SE24233GB
Siemens	SE24237GB
Siemens	SF24T250GB
Siemens	SE25235GB
Siemens	SF24A262GB
Siemens	SE25831GB
Siemens	SF24A261GB
Siemens	SF25T550GB
Siemens	SE55A560GB
Siemens	SF24260GB
Siemens	SF24261GB
Siemens	SE55531GB
Siemens	SE54432GB
Siemens	SE54232GB

Over the coming weeks, BSH will be undertaking a proactive approach to raise awareness of the voluntary repair action. This will include advertising in national print titles as well as on-line, search engine optimisation and direct customer contact.

Brian continued “The best advice I can give our customers is to give us a call if you have any concerns. If you have an affected model, an engineer will come and carry out a free repair to the machine. If a customer is advised that they have an affected model then we will advise them not to use the machine unattended until the repair has been carried out.”

-ENDS-

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The Consumer Show, 08, March 2013